

From: Zulian, Henry D MSgt USAF AFMC 88 AMDS/SGPB
Sent: Wednesday, July 22, 2009 8:33 AM
To: Dalton, Michael G.
Cc: Patrick, Tonya E.
Subject: thanks

Mr. Dalton & Ms Patrick

I would like to pass on to you a compliment about the staff at Properties at Wright Field. My family and I have lived in WP base housing prior to it being converted to privatization. I will say we had our concerns about how good the service was going to be when housing management and maintenance was converted to privatization. The housing office and maintenance personnel have done a outstanding job for my family, they have always been willing to work with us no matter what the situation was. The staff has even helped me when I've had issues with residents while I was conducting First Sergeant duties, they were right there to assist and back me up if necessary. The wait time to have something repaired as always been very minimal. The maintenance workers even wave to you when we see each other driving thru housing, this may sound minor but it's those little things that make the difference. The staff have has done so much more than I have covered in this email I just want you to know that as a resident for the last 7 years my family has been very pleased, keep up the good work.

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